

Q. How do I make sure my student will be ready to eat lunch on the first day of school?

- Please see the separate step by step process to create an account for Lexington Independents. It is included with this communication.

Q. What meal account service will Lexington use?

- Lexington will use MySchoolAccount.com. Parents will need to create an account for each student enrolled this year.

Q. What menu options will be available?

- Pre-K through 5th grade will have two options:
 - Café Classics Meal (hot lunch) or Cold Lunch. Both options will consist of an entrée, two sides, and a beverage. Pre-K through 5th grade can choose between whole milk, chocolate milk, or bottled water for their beverage.
- 6th Grade through 12th Grade will have the following options:
 - Grille: burgers, chicken tenders, hot dogs, chicken sandwich, fries, etc
 - Café Classics: hot lunch – protein, vegetables, starch, bread
 - Trends: hot lunch
 - Homemade Pizza
 - Deli Depot: daily featured deli sandwiches and salads
 - Grab-n-Go: yogurt parfaits, hummus and pretzel cups, fruit cups, and a variety of snacks.
 - Drink options include milk, bottled water, tea, canned drinks or a 16 oz. fountain soda.
 - Powerade, Minute Maid Lemonade and Juice, bottled beverages, and Dunkin Donuts cold coffee are not included with meal options.

Q. What is the price of a lunch?

- Lower School K3-1st: \$4.75
- Upper School 2nd-5th: \$5.00
- Middle & High School (6th-12th):
 - Café Classics: \$5.25
 - Trends: \$6.00 -this station will be temporarily closed while we adjust to our “new normal” Covid-19 procedures.
 - All other options: A la carte
 - Featured Combos: Priced Daily

FAQ 2020-2021

Q. How will meals be ordered?

- Pre-K through 5th grade will order meals in their classrooms each morning. A menu will be available online each month. Payment can be made online at MySchoolAccount.com.
- 6th Grade through 12th Grade will have the freedom of choice from any venue in the cafeteria. Students may purchase meal combos or order any item at an a la carte price. Middle and High School students will have accounts that are pre-loaded with funds making check out simple. At Orientation, new students will have a bar coded added to the back of their key card. Please stop by the cafeteria to pick this up. If you need a new bar code for your returning student, please email our food service director, Marley Montgomery.

Q. For 6th-12th Grade students, how will the payment process work?

- 6th-12th grade students can use their MySchoolAccount where money can be deposited and used by the student. Cash and checks will be accepted if absolutely necessary, but please limit these transactions. We are switching to a **changeless system** this year. Any change left over after a cash transaction will automatically be put onto the student's account. The student will not receive any money back.

Q. What if my 6th-12th Grade student's account has no money and they don't have cash?

- Parents are responsible for their children being prepared for lunch every day. Parents can add alerts to their student's lunch account to be notified of a low balance. Online payments take 24 hours to show up in student's account.

Q. What if my K3 through 5th grade student orders a lunch and then goes home for the day without eating?

- Lexington staff will cancel the order before processing payments to lunch accounts. Please tell your child's teacher if you know your child will not be eating lunch that day to make sure your child does not order lunch by mistake.

Q. Where can I find the lunch menus?

- A link to Hartfield Dining Services will be placed on the school's website. Menus will be available monthly.

Q. Who should I contact with questions about food service?

- The resident Food Service Director for Hartfield Academy East and West is Marley Montgomery. She can be reached two ways:
 - Email: marley.montgomery@lexingtonindependents.com
 - Office phone : 769.524.4009 – please send an email if you cannot reach her by phone.