



Frequently Asked Questions

Q. How do I make sure my student will be ready to eat lunch on the first day of school?

A. Refer to the separate step by step process to create a MySchoolAccount for Lexington Independents. (Accessed on the Hartfield Dining Webpage.) If you do not know your students ID number or Verification code, please contact the Food Service Director.

Sara.pope@lexingtonindependents.com

Q. What meal account service does Lexington use?

A. MySchoolAccount.com is our payment partner. Parents must create an account for each student you have enrolled this year. *It's easy!* Just follow the step by step process.

Q. What menu options will be available?

A. We provide two meal options for students Pre-K through

5th grade:

- Hot Meal option, which is a classic blue-plate style selection with two sides and a beverage.

- Cold Meal option, a variety of deli style sandwiches, two sides and a beverage.

Beverage options include: Whole Milk, Chocolate Milk, or bottled Water.

A monthly menu is posted on our dining website for your convenience.

Payments can be made online at: MySchoolAccount.com

Q. What is the cost?

A. Pre-K – 5th grade: \$4.75

More options are available for 6th grade – 12th grade:

- Breakfast Plate: \$5.25
- Café Classics: \$5.75
- Trends/ Street Food: \$6.50

There are various Retail items available, please refer to the retail pricing guide on the dining website for pricing.

Q. Are there other ways to make a payment?

A. Yes!

There is a small convenience fee when paying online, if you wish, payments can be made by cash or check. Cash payments need to be sealed in an envelope with the student's Full Name and ID # listed on the outside. Please make checks payable to Lexington Independents.

Q. How will orders be made?

A. Pre K through 5th grade students will order meals in their classroom each morning. Orders must be placed by 8:30 am, no later than 9:30 am for hot meal option. After 9:30, cold meal only will be available for your student.

Q. What if my student goes home early and has already ordered?

A. No worries! We understand these things happen. Please let the teacher know to alert the Lexington staff, and we will cancel the order to make sure you are not charged. If you are charged by mistake, please contact the Food Service Director.

Q. Who do I contact for any questions about food service?

A. Sara Pope is the Food Service Director for both campuses.

Two ways she can be reached:

Sara.pope@lexingtonindependents.com

Phone: 601.339.1701

Feel free to text or call. Please leave a voicemail, and I will get back to you as soon as possible. I'm happy to help!

